



IFW  
2128

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Edward P. Bagdonas, et al.  
Serial No: 09/784,520  
Filing Date: February 15, 2001  
Title: Method And Apparatus Creation And Performance Of Service  
Engagement Modeling  
Docket No: 64953-033 (APTO-018)

Mail Stop Status Inquiry  
Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

Sir:

STATUS INQUIRY

Applicants make a request as to the status of the above-identified application and for information as to when he might expect to receive an Office Action.

Respectfully submitted,

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CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Commissioner For Patents, P. O. Box 1450, Alexander, VA 22313-1450.

Date: October 29, 2004

Cynthia Joseph